



Privacy Policy

Aspire Holiday Tours

Effective Date: 02 February 2026

Last Updated: 02 February 2026

Aspire Holiday Tours (“we”, “us”, “our”, or “Company”) is committed to protecting your privacy and ensuring the security of your personal information. This Privacy Policy explains how we collect, use, disclose, store, and protect your personal data when you interact with us.

By using our website (aspireholidaytours.com), contacting us via phone, WhatsApp, email, social media, or submitting any inquiry or booking request, you consent to the practices described in this Privacy Policy.

1. Information We Collect

We may collect the following types of information:

A. Personal Information you provide directly

- Full name
- Mobile number / WhatsApp number
- Email address
- Residential or billing address
- Travel dates, number of travelers, age group of travelers
- Travel preferences (destination, accommodation type, special requests, dietary requirements)
- Any other information you voluntarily provide during inquiries, bookings or communication

B. Payment Information We do not store your complete credit/debit card or banking details. All payment transactions are processed securely through third-party payment gateways that comply with PCI-DSS standards.



C. Automatically Collected Information

- *IP address*
- *Browser type and version*
- *Device information*
- *Operating system*
- *Pages visited, time and date of visit, time spent on pages*
- *Referring website or source*

D. Communication Data Records of your communications with us (emails, WhatsApp messages, call logs – where permitted and recorded only for quality and training purposes with appropriate notice).

2. How We Collect Your Information

We collect information through:

- *Inquiry / booking forms on our website*
- *WhatsApp, telephone calls, email correspondence*
- *Social media platforms (Facebook, Instagram, etc.)*
- *Cookies and similar tracking technologies on our website*
- *Third-party travel partners (only when necessary for fulfilling your booking)*

3. How We Use Your Information

We use your personal information for the following purposes:

- *To respond to your travel inquiries and provide quotations*
- *To process, confirm and manage your tour, hotel, transport and package bookings*
- *To communicate important travel-related information (itinerary, vouchers, updates, weather advisories, road conditions, etc.)*
- *To provide customer support before, during and after your trip*



- *To send service-related messages (booking confirmations, reminders, payment receipts)*
- *To improve our services, website experience and product offerings*
- *To comply with legal obligations, resolve disputes and enforce our agreements*
- *To send promotional offers, newsletters and updates **only if you have expressly consented** to receive such communications*

4. Sharing of Your Information

*We do **not** sell, rent or trade your personal information.*

We may share your information only in the following limited circumstances:

- *With hotels, transport operators (Volvo, taxi, flight, train), local guides, activity providers and other vendors **strictly necessary** to fulfill your confirmed booking*
- *With payment gateway service providers for transaction processing*
- *With our professional advisors (legal, accounting, IT support) under strict confidentiality obligations*
- *With government authorities, law enforcement or regulatory bodies when required by law*
- *In the event of a merger, acquisition, or sale of all or part of our business*

5. Data Security

We implement reasonable administrative, technical and physical safeguards to protect your personal information from unauthorized access, loss, misuse, alteration or destruction.

However, no method of transmission over the internet or electronic storage is 100% secure. We cannot guarantee absolute security.

6. Your Rights

Subject to applicable law, you may have the right to:

- *Access your personal information held by us*



- *Request correction of inaccurate or incomplete data*
- *Request deletion of your data (subject to legal retention obligations)*
- *Withdraw consent for marketing communications*
- *Opt-out of promotional messages at any time*

To exercise any of these rights, please contact us at:

Email: aspireholidaytours@gmail.com , info@aspireholidaytours.com

WhatsApp/Phone: +91 9317102269

We will respond to your request within the time frame prescribed by applicable law.

7. Cookies & Tracking Technologies

Our website uses cookies and similar technologies to enhance user experience, analyze site usage and deliver personalized content. You can manage cookie preferences through your browser settings.

8. International Transfers

As we operate in India, your data is primarily processed within India. If any transfer outside India occurs (e.g., cloud storage), we ensure appropriate safeguards are in place.

9. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. The updated version will be posted on this page with a revised "Last Updated" date. We encourage you to review this page periodically.

10. Contact Us

If you have any questions, concerns or requests regarding this Privacy Policy or our data practices, please contact:

Aspire Holiday Tours Village Mungna, Tehsil Sunni, District Shimla, Himachal Pradesh, India Email: aspireholidaytours@gmail.com or info@aspireholidaytours.com

Phone / WhatsApp: +91 9317102269

Website: www.aspireholidaytours.com